

# **Elder Abuse Awareness and Prevention**

Presented by:  
The Florida Association of Area Agencies on Aging



## **Participant's Guide**



# Training Agenda

<b>Topic</b>	<b>Materials</b>	<b>Slide</b>
Welcome, Introductions and Pre-test	PowerPoint Participant handout	Slides 1-2
Course Objectives, Key terms	PowerPoint	Slides 3-5
Types of Abuse- Definitions, Red flags, Risk factors	PowerPoint	Slides 6-23
Perpetrators and Abusers	PowerPoint	Slide 24-25
Neglect/Self-Neglect	PowerPoint	Slides 28-34
Abuse against LGBT Elders	PowerPoint	Slides 35-37
Federal and State Protections	PowerPoint	Slides39-41
Mandated Reporting and Responsibilities	PowerPoint Participant handout	Slides 38, 42-43,46
Florida Abuse Hotline and Other National Resources	PowerPoint Participant handout	Slides 44-45
Post-Test, Questions, Evaluations	PowerPoint Participant handouts	Slides 47-50

**FLORIDA ASSOCIATION OF AREA AGENCIES ON AGING:**

The Florida Association of Area Agencies on Aging (F4A) is comprised of 11 separate non-profit organizations. Each agency covers a specific geographic region referred to as a planning and service area. All of Florida's Area Agencies on Aging share the mission to help older adults and persons with disabilities live with independence and dignity. Each Area Agency on Aging is governed by a board of directors who utilizes government funds and private donations to meet this mission. F4A collectively addresses issues around advocacy, policy, training, leadership and innovative programming. F4A has direct input and influence on critical issues and is dedicated to improving the lives of Florida's older adults, persons with disabilities and their caregivers.

**COURSE DESCRIPTION:**

This is a comprehensive training for professionals who work with older adults. The purpose of this training is to raise the awareness of individuals working with older adults about types of abuse, risk factors, and indicators of abuse as well as mandated reporters and the reporting process.

**COURSE OBJECTIVES:**

- Define and identify types of elder abuse and neglect
- Bring awareness to the prevalence of elder abuse, neglect and exploitation in our communities
- Identify the where, when and who of elder abuse, neglect and exploitation
- Recognize red flags and indicators of abuse and neglect
- Review the current laws and protective measures in place
- Find resources in your community
- Understand mandatory reporting requirements- Know your responsibility!
- Improve communication between reporters and the Abuse Hotline

# Reporting and Resource Guide

BY law (Florida Statute Chapter 415), **everyone** in the state of Florida is a mandated reporter.

**Where to Report:** Florida Abuse Hotline

The Department of Children and Families is the Adult Protective Services Agency in Florida.

**Phone:** 1-800-96-ABUSE (1-800-962-2873)- OPTION 2

**Online:** <https://reportabuse.dcf.state.fl.us/account-manager/guest-information/>

**Fax:** 1-800-914-0004

**Collect information:**

- ✓ Who was involved (name, DOB/age, race, gender, relationship of the alleged perpetrator)
- ✓ What happened
- ✓ Where it happened
- ✓ Why it happened
- ✓ Sustained injuries

**Interactive maps for locating state regulations, laws and reporting resources:**

National Center on Elder Abuse

[www.ncea.acl.gov/resources/state.html](http://www.ncea.acl.gov/resources/state.html)

National Adult Protective Services Association

[www.napsa-now.org/get-help/help-in-your-area](http://www.napsa-now.org/get-help/help-in-your-area)

Long term Care Ombudsman Program

[www.theconsumervoice.org/get\\_help](http://www.theconsumervoice.org/get_help)

**Additional State Resources**

Elder Helpline: 1-800-963-5337

Long-term Care Ombudsman Program 1-888-831-0404

Statewide Senior Legal Helpline: 1-888-895-7873

***Remember, you do not have to prove it.***

***If you suspect elder abuse, neglect and/or exploitation- Report it!***



## Elder Abuse Awareness and Prevention

### Pre and Post test

Name: \_\_\_\_\_

1. The definition of abuse is uniform across all states:
  - A. True
  - B. False
  
2. The most common form of elder abuse is:
  - A. Physical
  - B. Emotional/Psychological
  - C. Financial
  - D. Neglect
  
3. Abuse frequently goes unreported because:
  - A. They are afraid
  - B. They are embarrassed
  - C. There is a lack of clarity
  - D. All of the Above
  
4. Which of the following are categorized as emotional or psychological abuse:
  - A. Name calling
  - B. Silent Treatment
  - C. Isolation
  - D. All of the Above
  
5. Financial Abuse includes (circle all that apply):
  - A. Scams against the elderly
  - B. Pickpocketing an older adult
  - C. Unauthorized credit card use by known and trusted person

*Please turn over page to continue*

6. The most common perpetrators of abuse are:
  - A. Family members
  - B. Paid caregivers
  - C. Nursing home staff
  - D. Strangers
  
7. Statistically perpetrators are more commonly:
  - A. Male
  - B. Female
  
8. There must be a pattern of neglect present for it to be considered abusive neglect:
  - A. True
  - B. False
  
9. LGBT elders are at risk for abuse because:
  - A. They may have limited support networks
  - B. Homophobia and transphobia
  - C. Social Isolation
  - D. All of the above
  
10. Mandated reporters in Florida include (circle all that apply):
  - A. You
  - B. Medical/healthcare professionals
  - C. State and government employees